Service	Details	Price	
		Laptop	Desktop
Computer Check-up	We will make sure everything is in working order and remove any unnecessary programs to improve your PC's performance. We'll also make sure all updates, software fixes and security enhancements are up to date.	$70	$70
Diagnostic	We will diagnose and explain any problems facing your PC. We will follow up with an estimate for repair and a system report so you can make an informed decision regarding your next step.	$20*	$20*
OS Software Repair	We will solve operating system issues, remove viruses and spyware and optimize your PC for improved performance.	$99	$99
Software Repair with Backup	Same as above + data backup*. We will back up your data to external hard drive, flash drive or DVD disc if OS is functional. (* media not included)	$139	$139
Memory Installation	We will install an internal stick(s) of RAM memory. Hardware not included.	$50	$30
Software Installation	We will install, configure and update one software title. Software not included.	$40	$40

Note *: Promotional $20 diagnostic fee (regular $70)

Service	Details	Price	
		Laptop	Desktop
Windows Installation	We'll provide a complete installation, along with reinstallation of drivers and updates. Software not included.	**$139**	**$139**
Computer Recovery	We will recover your computer to factory installation. Systems recovery CD required.	**$139**	**$139**
Virus Removal	Removal of viruses and/or spyware.	**$90**	**$90**
Data Backup Setup	We will set your computer to automatically backup your data. Media not included.	**$40**	**$40**
Security & Performance	We will install and configure antivirus and antispyware software, enable security features, and remove unwanted programs. We will also create recovery media (*media not included).	**$129**	**$129**
Data Backup	We will transfer data from your computer to external hard drive, flash drive or DVD discs (* media not included).	**$40/ 500gb**	**$40/ 500gb**
Essentials Transfer	We will transfer to new computer your Email, Favourites/Bookmarks and Documents from old computer.	**$70**	**$70**

Service	Details	Price	
		Laptop	Desktop
Data Recovery	The initial assessment cost is $70 (We will charge this cost even if data is not recovered). We can generally recover data on internal and external hard drives with no mechanical damage, flash drives or photo memory cards. Price is for up to 10Gb of recovered data (Over that = $25 per Gb).	**$249**	**$249**
Hard Drive Erasing	We will erase all data from your HD using same algorithms CIA and FBI use to secure hardware retirement.	**$40**	**$40**
Consulting	Various tasks charged by the hour.	**$75**	**$75**

Onsite Services

Service	Details	Laptop	Desktop
Computer Setup	We will set up your computer (including your monitor, keyboard, mouse and speakers), install 1 software application and 1 external peripheral device, configure your existing Internet configuration and 1 existing e-mail account.	**$150**	**$150**
Training	Learn how to use your PC with this one-hour personal training session.	**$75**	**$75**
Online Training	Learn how to use your PC with this one-hour personal training session. Learn at your own computer in the comfort of your home. With remote screen sharing technology, we can walk you through computer challenges just like we are sitting right there with you.	**$75**	**$75**

Service	Details	Price	
		Laptop	Desktop
Home Wireless Networking	We will set up and configure your small office computer's wireless router and network connection with your Internet Provider, enable wireless security and connect up to 2 computers or devices.	**$150**	**$150**
Online Troubleshooting	With secure remote screen sharing technology, we can troubleshoot or walk you through computer challenges just like we are sitting right there with you. We can troubleshoot your problems even when you are on business trips or vacations anywhere in the world. Internet connectivity required.	**$75/h**	**$75/h**

5% off discount for cash payments